



A to Z Leak Detection (American Sewer Detection)  
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Dear Altezza Homeowners:

The Board has asked me to send a letter detailing the warranty on the epoxy pipelining of your hot and cold water pipes. The epoxy process was completed in 2008 you have a 10 year warranty from the date of the invoice. The item of concern is what happens to the warranty if you want to change or add to your existing water pipes? If a plumber or contractor other than an employee of A to Z Leak Detection cuts or solders an epoxy lined pipe it voids the warranty on that one particular pipe. The pipe is defined as where the pipe starts above the slab or outside the walls (Point A) goes down under the slab or through the walls and comes up out of the slab or the walls (Point B). Altezza homes generally have 25 to 30 water pipes in the floor or walls. If A to Z Leak Detection cuts the pipe and performs the work the warranty on that one particular pipe will still be valid.

Recommendations to other contractors:

- 1) Use pipe cutters to cut copper pipes. Do not use any type of saw to cut through the pipe.
- 2) Never solder on the pipe.
- 3) Use crimp style fittings (push press, compression fittings, shark bites etc.)
- 4) After working on the pipe, always flush the system checking all air orators and valves to make sure no epoxy chips get clogged.

If you have any questions please don't hesitate to give us a call.

Brandon Taliaferro  
COO